



## DESERT & DELTA SAFARIS / SAFARI AIR LUGGAGE RESTRICTIONS

Please take careful note of and advise all travelers of our **20kg** luggage limit applicable to the charter flights between camps. 20kg luggage is the total weight for both luggage and hand luggage/camera equipment. Agents and guests are reminded that complimentary laundry services are offered at all camps and lodges which restrict the need to pack excess clothing for their visit to the camps.



The bags which guests should bring have to be small, flexible, **soft sided** bags. Unfortunately large suitcases and rigid, inflexible luggage cannot be transported in our aircraft. Luggage with “pull along” handle frames and wheels are **NOT** flexible soft bags and do not fit into the aircraft.





All luggage has to be packed in the belly pods of the aircraft. Suitcases and luggage with rigid wheel frames do not fit and as a result cause delays and inconvenience for other travelers.



Apart from new aviation legislation in Botswana, and its direct impact on operating procedures for all charter companies, our main concern is packing space and of course the weight and balance calculations. Guest safety will never be compromised due to these luggage restrictions not being adhered to.

Should guests be travelling with larger bags and require assistance with storage (which we offer at no additional cost) or transportation to their point of departure from the destination (a service offered at cost of transportation of the bags), this can be done with ease and we need to be notified of these arrivals prior to the guests arrival within Botswana, preferably at time of final confirmation.

Guests arriving in Botswana, who have not adhered to the luggage guidelines as per above, will NOT be able to depart on the scheduled charter departure. New CAAB (Civil Aviation Authority of Botswana) regulations are very strict with regards flight plans, departure timing and aircraft load sheets which have to be logged according to a prescribed timeline for each and every scheduled departure.

Guests who arrive with incorrect luggage will be given the option to book a private charter to their destination (at additional costs to be paid directly before departure) AND subject to the availability of aircraft at the time of booking these flights. **No refunds** on the costs paid for scheduled charters which were missed due to their incorrect luggage and or accommodation not provided due to this delay will be provided. In all cases, additional arrangements for transfers, overnight accommodation in Maun or Kasane and meals are for guests account as well.

It is no longer worth the risk of trying to arrive with luggage which does not fit the specifications of the inter-camp transfers. Guests will be left behind and will incur substantial additional expenses to proceed on their holiday.

This information forms part of all bookings confirmed with Desert & Delta Safaris, we accept no liability for this information not being conveyed to travellers and/or travellers choosing not to adhere to this.